

## TUSCALOOSA COUNTY CIVIL SERVICE BOARD

### **Vacancy Announcement**

The Tuscaloosa County Commission is accepting applications for the position of **Technical Support Specialist**. The Technical Support Specialists role is to provide a single point of contact for end users to receive support and maintenance within the organization's desktop computing environment. This includes installing, diagnosing, repairing, maintaining, and upgrading all PC hardware and equipment to ensure optimal workstation performance. The person will also troubleshoot problem areas (in person, by telephone, or via e-mail) in a timely and accurate fashion and provide end-user assistance where required. The beginning salary is \$59,250 per year, with annual step raises to \$75,631. Benefits include Alabama State Retirement (Tier 1 Benefits); Health Insurance \$50/month single, \$100/month family; 13 paid holidays; and paid leave beginning at 10 days/year and increasing with seniority.

Applicant must have 2-year degree from a technical school in the field of computers.

Applications, along with a detailed job description, are available online at [tuscco.com](http://tuscco.com), in the Tuscaloosa County Personnel Office, 714 Greensboro Ave Ste G46, Tuscaloosa, AL 35401, or by mail by calling the County Personnel Office, (205) 464-8400. Applications, to include a resume, will be accepted through 5:00 pm, February 12, 2024.

The Tuscaloosa County Commission does not pay relocation expenses.

*Tuscaloosa County is an Equal Opportunity Employer*